

Devon Rape Crisis Service

ANNUAL REPORT 2012-2013

**The cost
to society is**

£120k* per rape

**The cost of
Devon Rape Crisis Service is**

£120k per year



DEVON
RAPE CRISIS
SERVICE
dignity hope justice

What we've done this year

- Taken **598** calls for support
- Responded to **114** emails requesting support
- Delivered on-going support to **77** women in Devon
- Supported **789** women through our 3 Support Services
- Provided advice, support and consultation to **129** workers in partner agencies

"Devon RCS has been the best service provider I have ever interacted with - better than NHS, Police etc"

Service User Comment

* **New Philanthropy Capital 2008**

'Jane'; is raped by a man she met at a party when she walks home with him.

'Debbie'; is raped by a friend of a friend in her home when he comes round to mend her laptop.

"It is helpful to have an understanding ear and to receive support in a safe environment at difficult times"

Service User Comment

Where do we do it?

We are a truly county-wide service and deliver on-going support in 12 locations.



'Jane'; calls the DRCS helpline. She is confused, feeling guilty and ashamed and doesn't know what to do.

'Debbie'; tells no one. She is very ashamed and thinks it is her fault she was attacked.

Our Achievements

Well established helpline

Delivering face to face support in 12 venues

New email service developed

Solid, respectful partnership working

Developed an accredited volunteer training programme

Publicity, campaigning and events

Skilled and reliable team of volunteers delivering support services to women

Skilled and experienced staff team who have developed policy, procedure and systems

Reliable and committed trustees providing excellent governance and strategy

Inspirational patrons, highlighting our work in their spheres of influence



“You are seen at the time you need support with a minimal waiting list. Very worthwhile service provided”

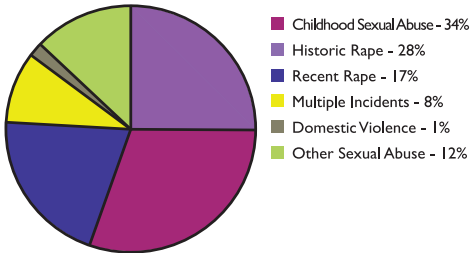
Service User Comment

‘Jane’; decides to come and meet with a volunteer support worker who listens, believes her and doesn’t judge her.

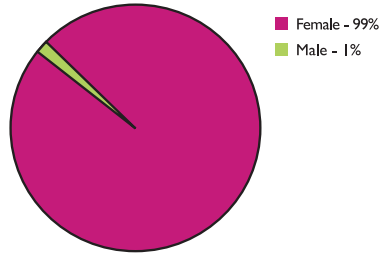
‘Debbie’; is feeling very alone and fearful - in her own home and outside.

Our Service Users

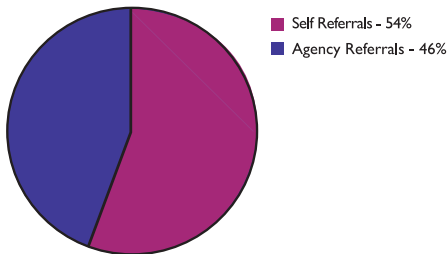
Reasons for Contacting DRCS



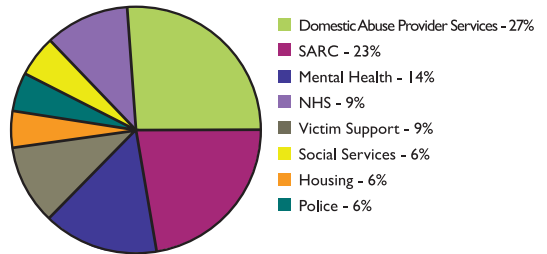
Gender



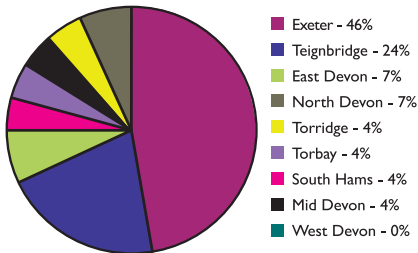
Source of Referrals



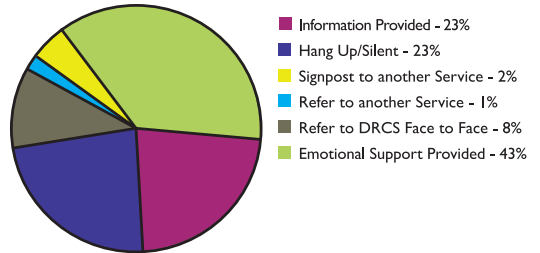
Agency Referrals



Location of Service Users



Call Outcomes



"Although it may seem daunting meeting someone new, it's worth it because the support can help you feel better. You feel less alone and understood"

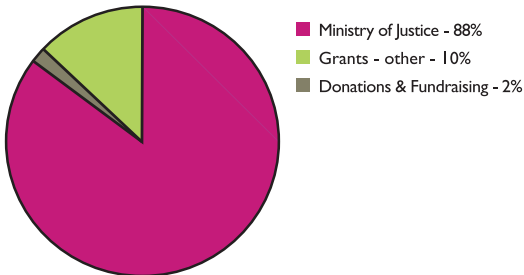
Service User Comment

'Jane'; is still feeling like she should have prevented the attack on her but she has been able to tell her sister and her best friend about what happened.

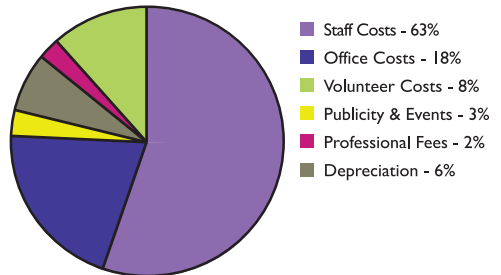
'Debbie'; is now very isolated. She has started to drink heavily as this stops her feeling scared but her sleep is being affected by her drinking.

Our Finances 2012-2013

Income £120,000



Expenditure



"Although we only met a couple of times, I felt safe enough with you to enable me to unlock a door of pain that had been locked for a long time.

I am now able to work through the pain and move on to a better and brighter future. Steering my own ship!"

Service User Comment

'Jane'; goes to the GU clinic with her volunteer support worker for an STI check. She feels able to tell her boyfriend what has happened to her.

'Debbie'; is signed off sick from work with anxiety and depression. She hasn't told her GP what has happened to her.

Our Plans for the Future

We know that there is an existing demand for our services.

We know that there were 956 sexual offences reported to the police in Devon and Torbay in 2012-13 but because only 10% of people report these crimes, the true scale of sexual violence in the county is likely to be nearly 10,000 crimes.

So...

- We will secure sustainable funding through national and local commissioning to continue to provide our core services
 - Telephone support
 - Email support
 - Face to face support
- We will increase the number of venues where face to face support is available from 12 to 31 (28 coastal and market towns in Devon and 3 locations in Torbay)
- We will improve our outcomes framework so we can evidence the difference our support makes to the lives of women
- We will seek additional funding to develop services for girls aged 13 to 18 years - £38k per year
- We will seek additional funding to develop services for boys and men - £15k per year

Tel: 01392 208756

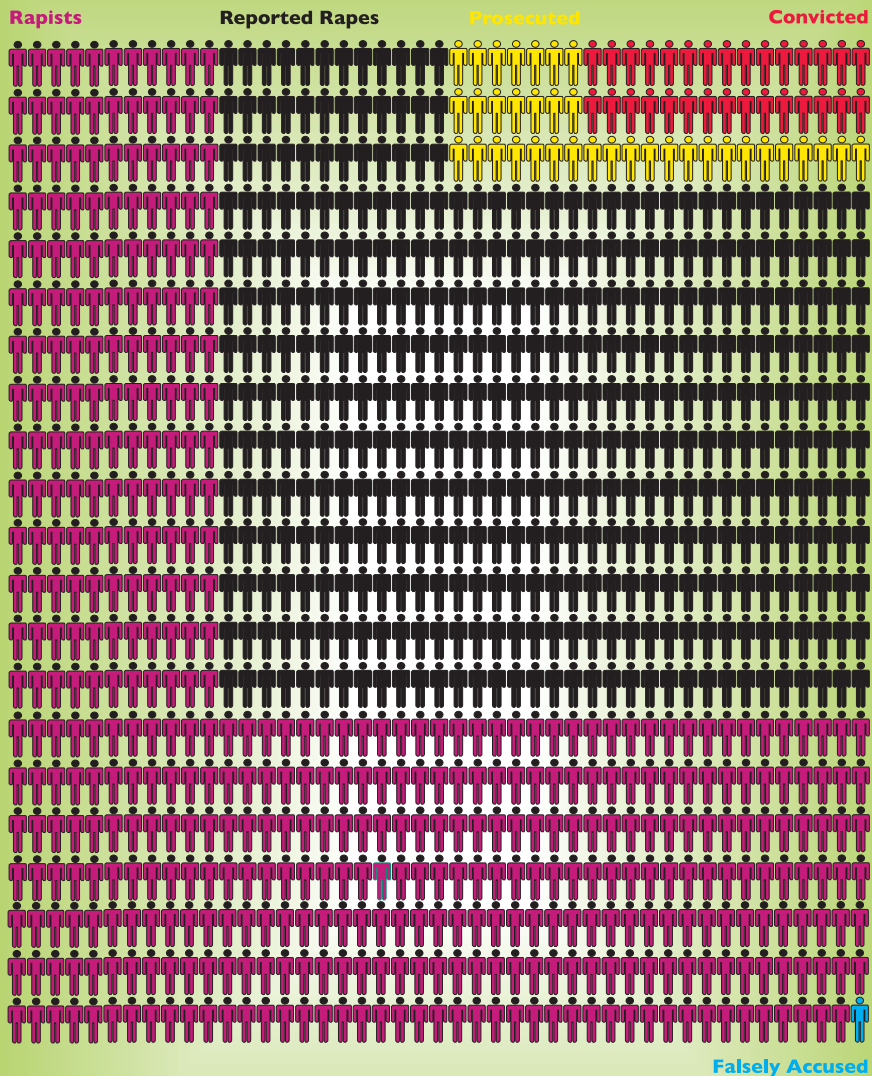
Email: info@devonrapecrisis.org.uk

Website: www.devonrapecrisis.org.uk

‘Jane’; ends her regular sessions with the volunteer support worker – knowing she can come back at any time.

‘Debbie’; is lonely, scared and traumatised, having told no one about the attack. Her mental health worsens and she is referred on to mental health services.

The Real Picture of Rape



Each rape, whether it is reported to the police or not, has an estimated cost of £120,000.

The impacts of childhood sexual abuse will have a similar cost and we know that approximately 21% of women in Devon will have experienced this. There are approximately 400,000 women living in the Devon and Torbay local authority areas, translating to a figure of 84,000 adult women having been directly affected.